**Trouble logging in?**

*If you are accessing intranet from home or outside of NTU network:*

Please sign in to NTU VPN before accessing intranet.

**NTU VPN URL:** [https://ntuvpn.ntu.edu.sg/dana-na/auth/url_default/welcome.cgi](https://ntuvpn.ntu.edu.sg/dana-na/auth/url_default/welcome.cgi)

Please refer to NTU VPN Quick Start Guide: [http://www.ntu.edu.sg/cits/itnetworking/remoteaccess/Pages/quickstartguide.aspx](http://www.ntu.edu.sg/cits/itnetworking/remoteaccess/Pages/quickstartguide.aspx)

For configuring MacOS X Computers, please refer to: [http://www.ntu.edu.sg/cits/gettinghelp/getmeconnected/Pages/configuringMacOS.aspx](http://www.ntu.edu.sg/cits/gettinghelp/getmeconnected/Pages/configuringMacOS.aspx)

**Alternatively, please key in your username and password of NTU network account (which is also your NTULearn account) in the following manner if the pop-up window appears:**

**Please check:**
- You have indicated the correct domain (i.e: “student” or “staff”)
- You are using the correct username and password

![Windows Security](image)

**Reset/Change Your Account Password**

To reset/change your account password, please visit the following webpage for more information.

[http://www.ntu.edu.sg/cits/gettinghelp/Pages/resetpassword.aspx](http://www.ntu.edu.sg/cits/gettinghelp/Pages/resetpassword.aspx)